

WORLD URBANISM DAY 2022

PARTICIPATORY URBAN DESIGN



Hrvatska komora
arhitekata

superwien
architecture urbanism

Roland Krebs, superwien urbanism zt gmbh
November 8, 2022

PARTICIPATORY URBAN DESIGN

"Participatory Urban Design seeks to elevate the human dimension of city life by promoting urban planning processes that actively involve communities in the design of urban public spaces, urban landscapes, and neighborhoods."



PARTICIPATORY URBAN DESIGN
PUBLIC SPACE IS RELEVANT FOR ALL!

Integrated Planning Approach ↔ Participatory Planning Approach



PARTICIPATORY PLANNING TOOL-KIT

WHY?

Give quick answers / solutions to multisectoral and dynamic urban problems

WHAT WE NEED?

Experimental tools for urban design projects and urban strategies

Design methodology which bases on a dialog with citizens

Inclusionary planning through participation of all agents

Innovation in planning sector, introducing ... creativity as part of the process

HOW?

UNDERSTAND PLANNING & DESIGN AS A DYNAMIC PROCESS

US AS MODERATORS

ENGAGING LOCAL KNOWLEDGE

DEVELOP AN URBAN / METROPOLITAN VISION

→ CREATIVE BUREAUCRACY

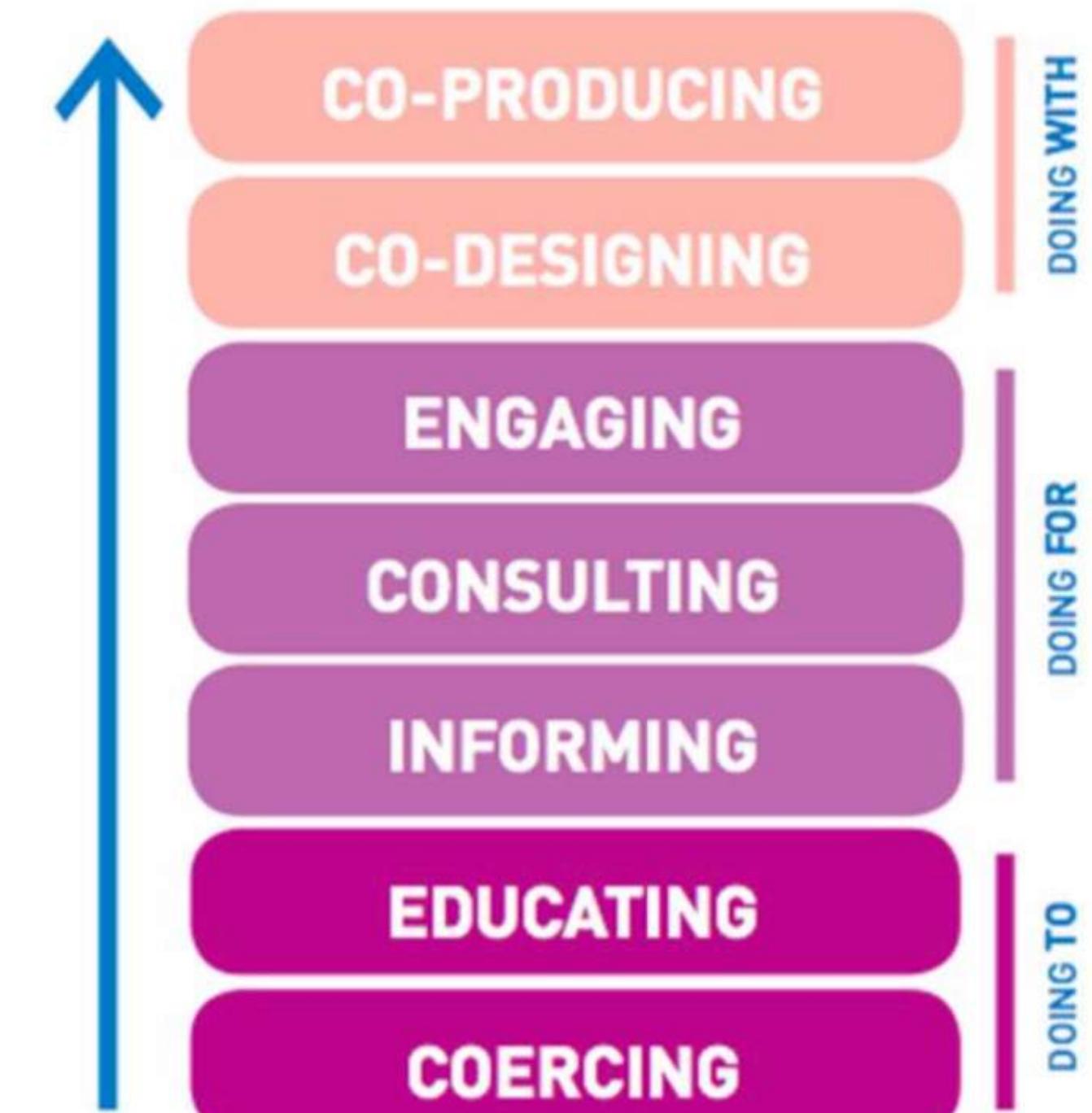
How to co-produce / co-create integrated Urban Design?

Co-Production means:

- transforming cross-departmental cooperation
- local stakeholder involvement
- understanding of thematic challenges
- enables integrated solutions

As a result of the co-production process:

- strong implementation potential
- ongoing stakeholder engagement
- political buy-in



Source: new economics foundation

top-down vs. bottom-up

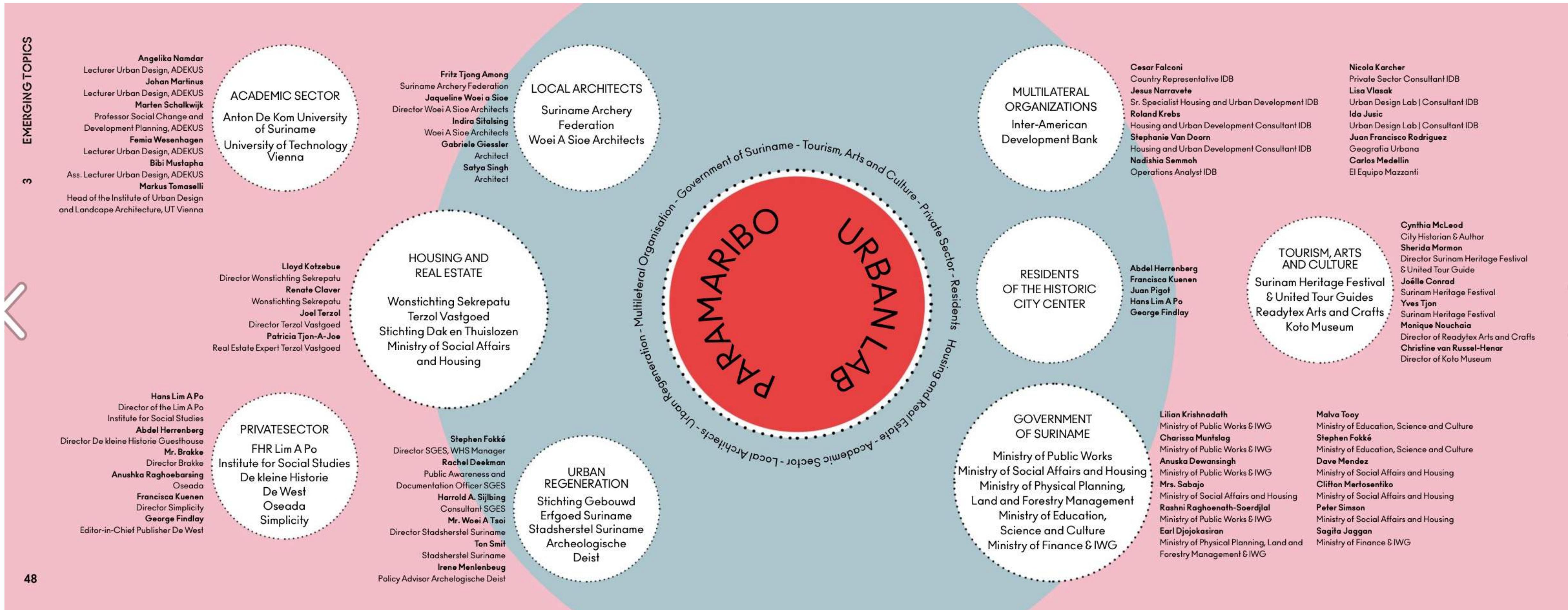
- Key is the activation of the key stakeholders
- stakeholders are directly and indirectly involved in the transformation of the planning site
- “Leave no-one behind”-approach: weak groups should be integrated and respected
- Create a basis for interaction and communication
- Establish a constant dialogue with the key-stakeholders
- Design and deliver **integral solutions** to challenges to be faced in the future.

→ Enable the “bottom-up” within the “top-down”

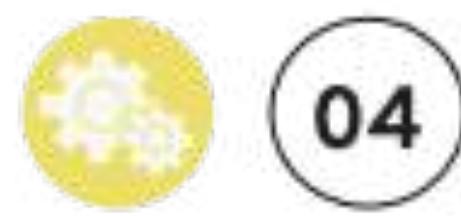
A TYPICAL DESIGN PROCESS



...define your stakeholder list and map them



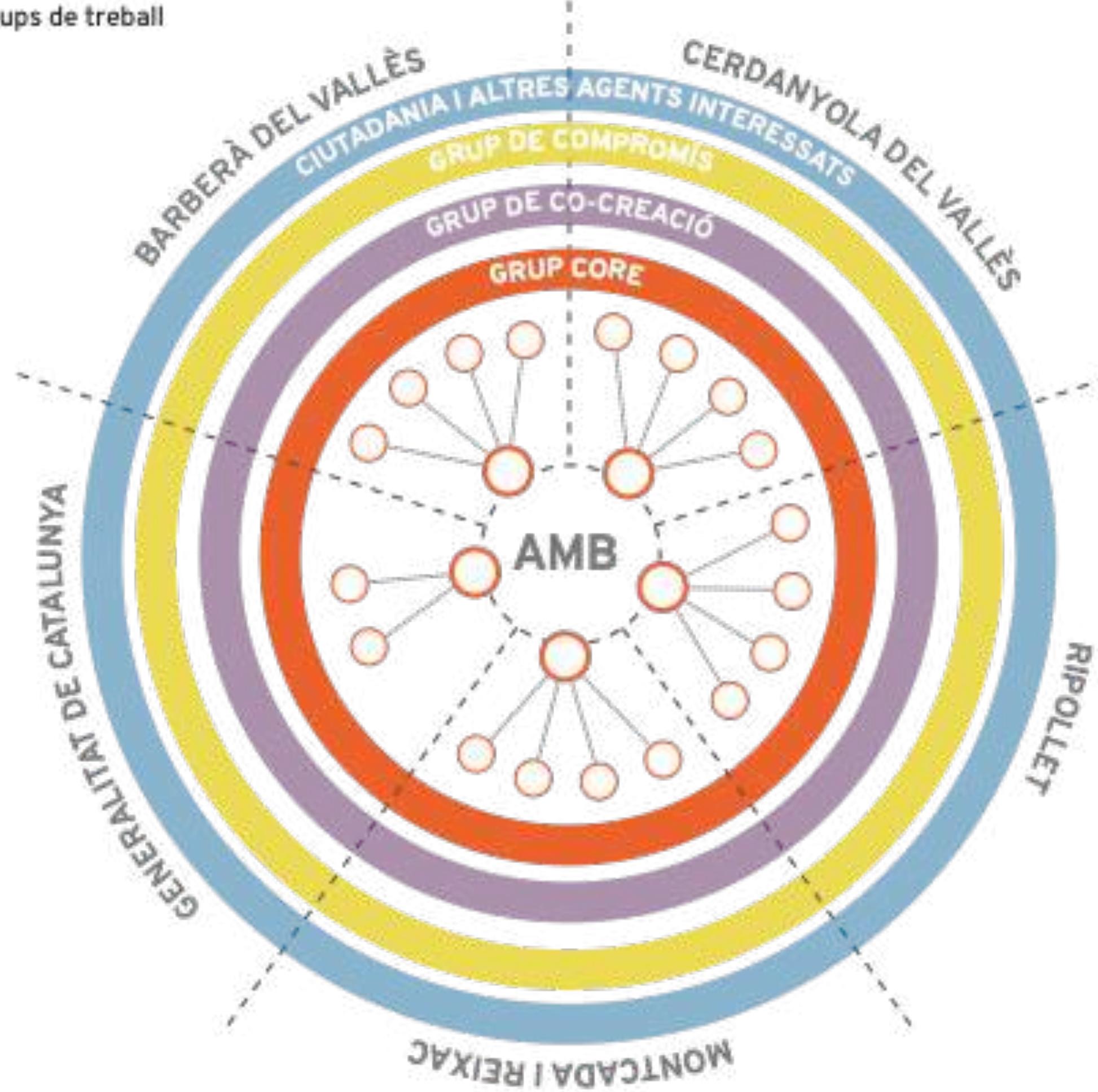
Com co-produuirem?



04

Grup Local URBACT (ULG)

- 6 Administracions públiques
 - 4 Grups de treball



NOTES

GRUP CORE

- Tècnics AMB
 - Tècnics administracions

Perfils tècnics

- Urbanisme
 - Participació
 - Comunicació
 - Mobilitat
 - Medi ambient

GRUP CO-CREACIÓ

- Tècnics AMB
 - Tècnics administracions
 - Associacions de veïns
 - Associacions de comerç
 - Associacions mobilitat
 - Altres entitats i associacions

GRUP COMPROMÍS

- Directors d'àrea
 - Representants polítics

CIUTADANIA

- Ciutadania en general
 - Altres agents interessats

CO-CRATION IS JUST THE START

we need...

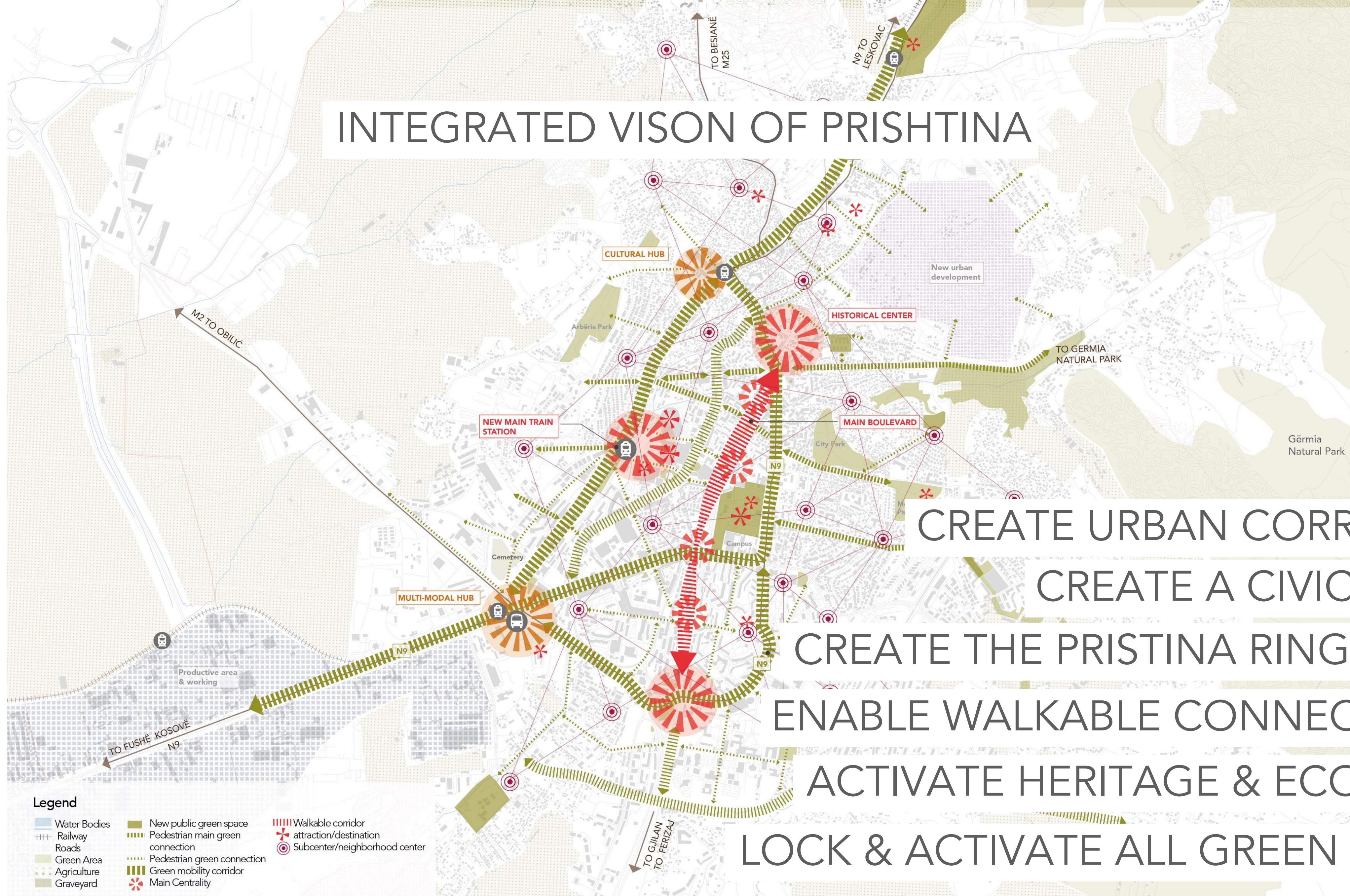
ONE INTEGRATED NARRATIVE

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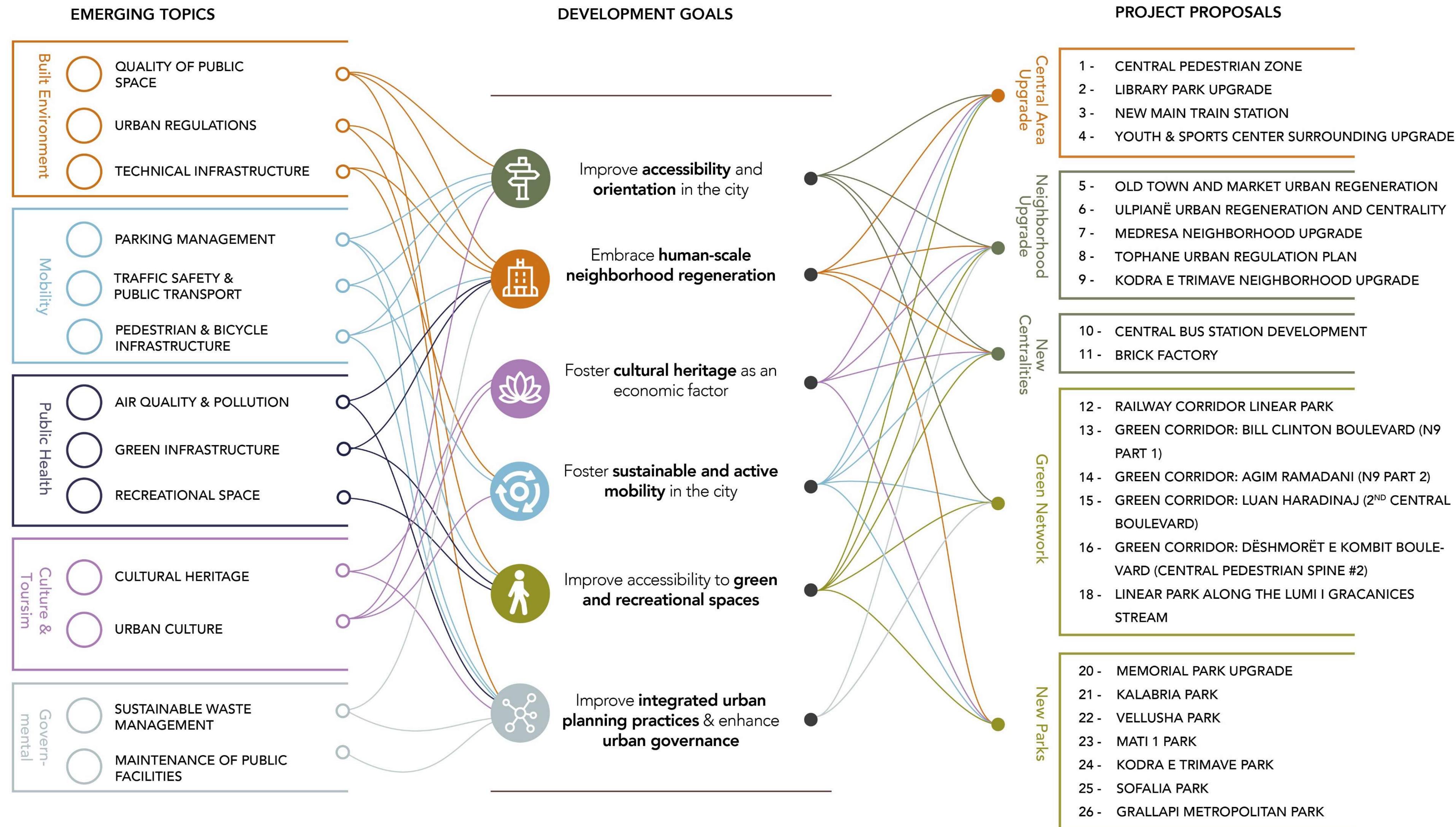
INTEGRATED VISION & GOALS

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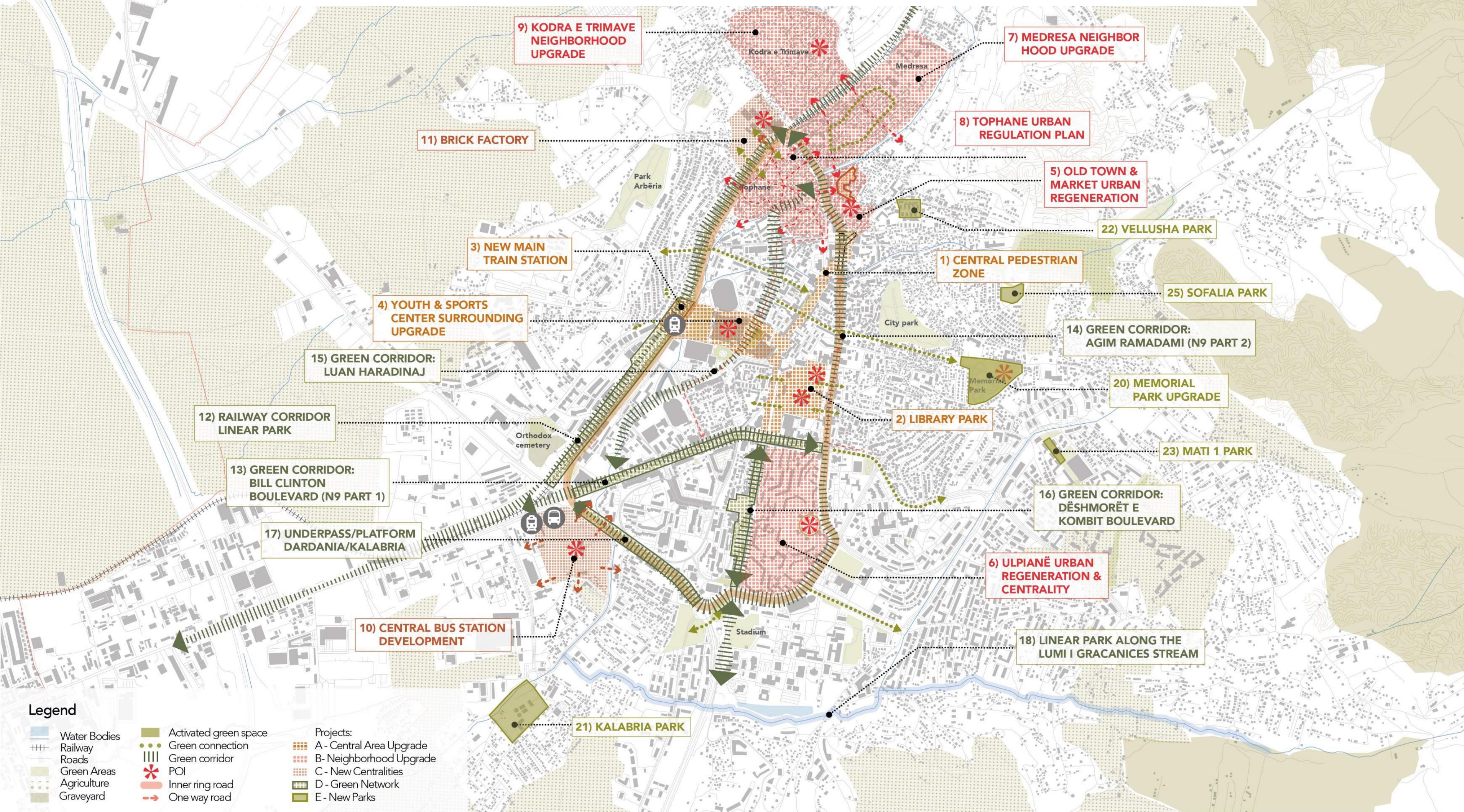
THINK IN PROJECTS



we are developing a comprehensive project framework and a list of potential project interventions



MAPPING OF POTENTIAL PROJECTS (LONG-LIST)



CO-CREATION & WORKSHOPS (TOOLBOX)

Local Assessment Tools

Tools for Vision & Objectives

Tools for Action Planning & Design

Tools for Validation & Feedback

24 TOOLS

TOOLBOX for CO-CREATION

1

Local Assessment Tools

Walkshop
SWOT Analysis*
Social Cartography of Perception
Plinth Rating
Time Machine

2

Co-Creation Tools Vision, Objectives, Actions

Role Play
Goals GRID
World Café*
Integrative Scenario

3

Co-Creation Tools Small-Scale Actions

PlaceGame
Open Call

4

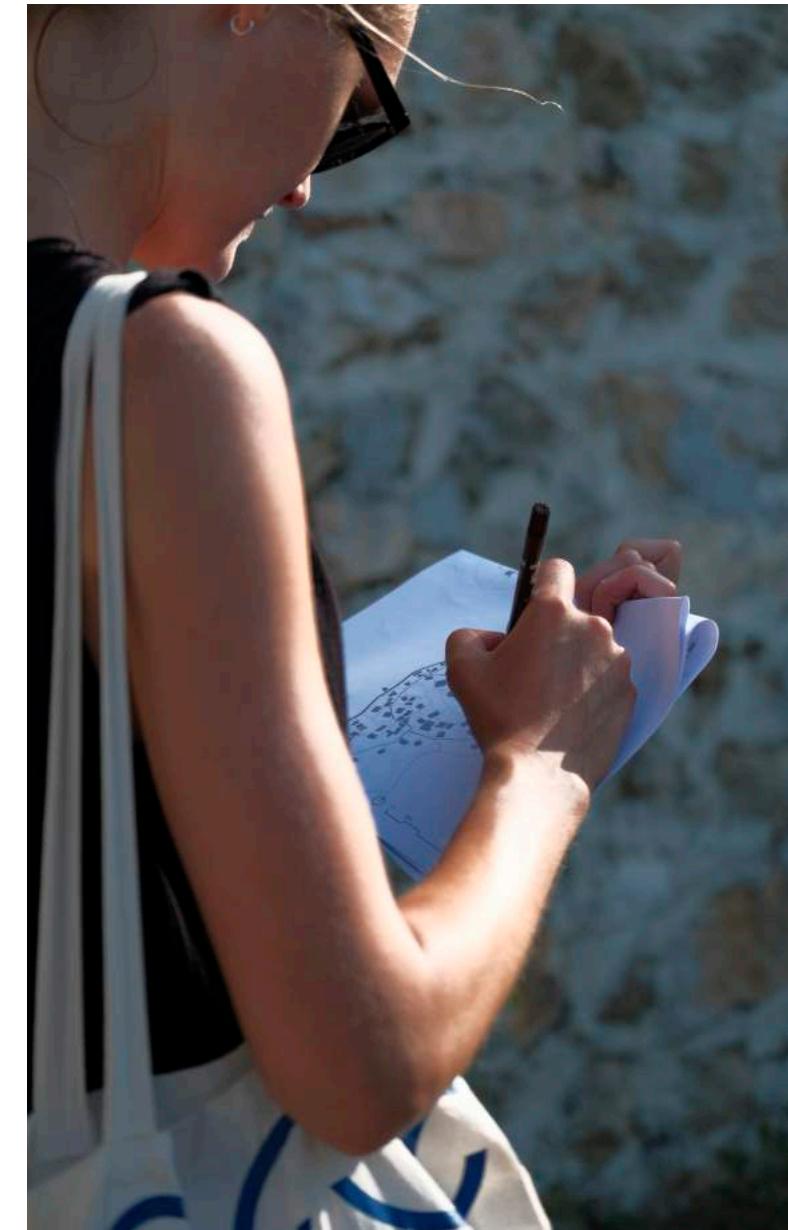
Validation + Feedback Tools

Role Play
SWOT Analysis*
World Café*

WALKSHOP

Size of group:	max. 20 pax
Required space:	planning area
Material:	reduced maps for every participant, pens, stickers, etc.
Time frame:	60 min + 15 min discussion time
Outputs:	Variety of individual maps

- Every participant gets one base map of the area to map his/her personal perceptions
- Defining questions or topics to be aware of before walking in the area
- Gain great variety of information on local perceptions of the place



SOCIAL CARTOGRAPHY OF PERCEPTION

Size of group:	max. 30 pax
Required space:	workspace with walls
Material:	large-scale satellite image of the planning area, stickers in 3 different colors
Time frame:	30 min + 15 min discussion time
Outputs:	Map of potential intervention areas

- Each participant uses colored stickers to highlight their personal perceptions:

Where do you feel HAPPY?

Where do you feel SAD?

Which places need INTERVENTIONS?

- Participants are asked to explain their decisions



SWOT ANALYSIS

Size of group:	4-6 persons
Required space:	workspace with tables and walls
Material:	Post-it notes, flip chart, pens
Time frame:	60 min + 15 min discussion time
Outputs:	Collaborative diagnosis and analysis, list of potentials/ opportunities for the area

- Popular tool for the **rapid assessment** of a given place or situation
- Mostly used in economics, increasingly received attention in the **field of urban planning**
- Mostly **residents or local stakeholders** who know the selected place well
- Reflect on the **characteristics of a planning area** from their own perspective



Where are the

- STRENGTHS,
- WEAKNESSES,
- OPPORTUNITIES,
- THREATS in the planning area?

In an...

- SOCIAL,
- ECONOMIC,
- CULTURAL,
- ENVIRONMENTAL,
- GOVERNMENTAL context?

PLINTH RATING



Size of group:	15-25 persons
Required space:	street / square / neighborhood
Material:	Maps of the area in which plinths are visible, pens
Time frame:	60 min + 15 min discussion time
Outputs:	Individual maps that rate the quality of the ground floors

- Map the **quality of the ground floors** in an area or street (from A to E)
- During rating, participants can already get inspired and think of **possible solutions**
- Rating plinths is a **simple approach**, everybody can do it

<https://placemaking-europe.eu/tools/>



- A Good ground floor, Good physical structure, Good use
- B Ground floor with potential, Good physical structure, Use improvement needed
- C Ground floor with potential, Minor physical Investment needed
- D Bad ground floor, Major physical Investment needed
- E Bad ground floor, No transformation possible

TIME MACHINE



Size of group:	ca. 25 persons
Required space:	workspace / project site with large table
Material:	printed time line, post-its, pens
Time frame:	up to 4 hours (60 min for the Time Machine)
Outputs:	Historical storyline of a place to come up with further steps in its development

- Collecting **stories from the past** as an inspiration and direction for the future
- Involvement of **residents and local stakeholders** who already know the planning area for a while
- **Cultural-historical scan** of the place as preparation
- Participants **share their personal stories**, related to the place
- The storyline of a place gets clarified to highlight its **significance and uniqueness**



- BUILT CONTEXT
- SOCIAL CONTEXT
- POLITICAL CONTEXT
- ECONOMIC CONTEXT
- REPUTATION OF THE PLACE'S HISTORY

CASE STUDY DISCUSSION

Size of group:	Individual or small groups
Required space:	workspace with walls
Material:	presentation (digital or printed) of different case studies, post-its
Time frame:	entire workshop + 30 min discussion time
Outputs:	Portfolio of suitable, transferable good practices for the planning area

- Examples of successful projects from other cities can help to broaden their imagination
- 15-20 good practice examples in an exhibition setting
- Participants should think about similarities to their own city and answer the question, how the project could be adjusted to fit into the planning area
- Answers noted on post-its and pinned on the posters
- Used in combination with other tools (Situative Interpretation)
- Important basis for the collective development of urban scenarios in the next stage



SITUATION ANALYSIS

Size of group:	4-8 persons per group
Required space:	workspace with tables
Material:	printed photos, transparent paper, pens
Time frame:	30 min + 15 min discussion time
Outputs:	List of potentials and challenges within the planning area

- The tool uses photos to analyze the perceptions of people from different backgrounds
- Suitable to include children in the planning process
- Pictures showing everyday urban situations within the planning area
- Participants highlight aspects of the situation that they like or dislike and how the situation should be changed
- The outputs can be used as guidance for the design



GOALS GRID

Size of group:	4-6 persons per table
Required space:	workspace with tables and walls
Material:	Post-it notes, flip charts, pens
Time frame:	60 min + 30 min discussion time
Outputs:	Collaborative diagnosis and analysis, list of potentials/ opportunities for the area

- Participants shall **analyze the planning** area regarding in a table as following:



WORLD CAFÉ

Size of group:	>20 persons
Required space:	workspace with tables
Material:	1-2 posters per table, 1 moderator per table, colored post-its, pens
Time frame:	15-20 min per table + 30 min discussion time
Outputs:	Posters with feedback on different topics

- Inclusive planning tool especially for **large groups**
- Participants randomly are **distributed on tables**
- Each table discusses one topic for up to 30 min
- Participants should try to **discuss at all the tables**
- Sum up by **table moderators** and open discussion



INTEGRAL SCENARIOS

Size of group:	4-8 persons
Required space:	workspace with tables and walls
Material:	Maps, posters, sketching paper, material to build models, pens
Time frame:	60 min + 30 min discussion time
Outputs:	Various urban scenarios

- Important tool to **engage the community** in the design and decision-making process
- Complex planning process broken down into **simple discussions around local people's needs**
- Avoid traditional top-down planning
- Increases **public acceptance** of the resulting design significantly

Potential questions...

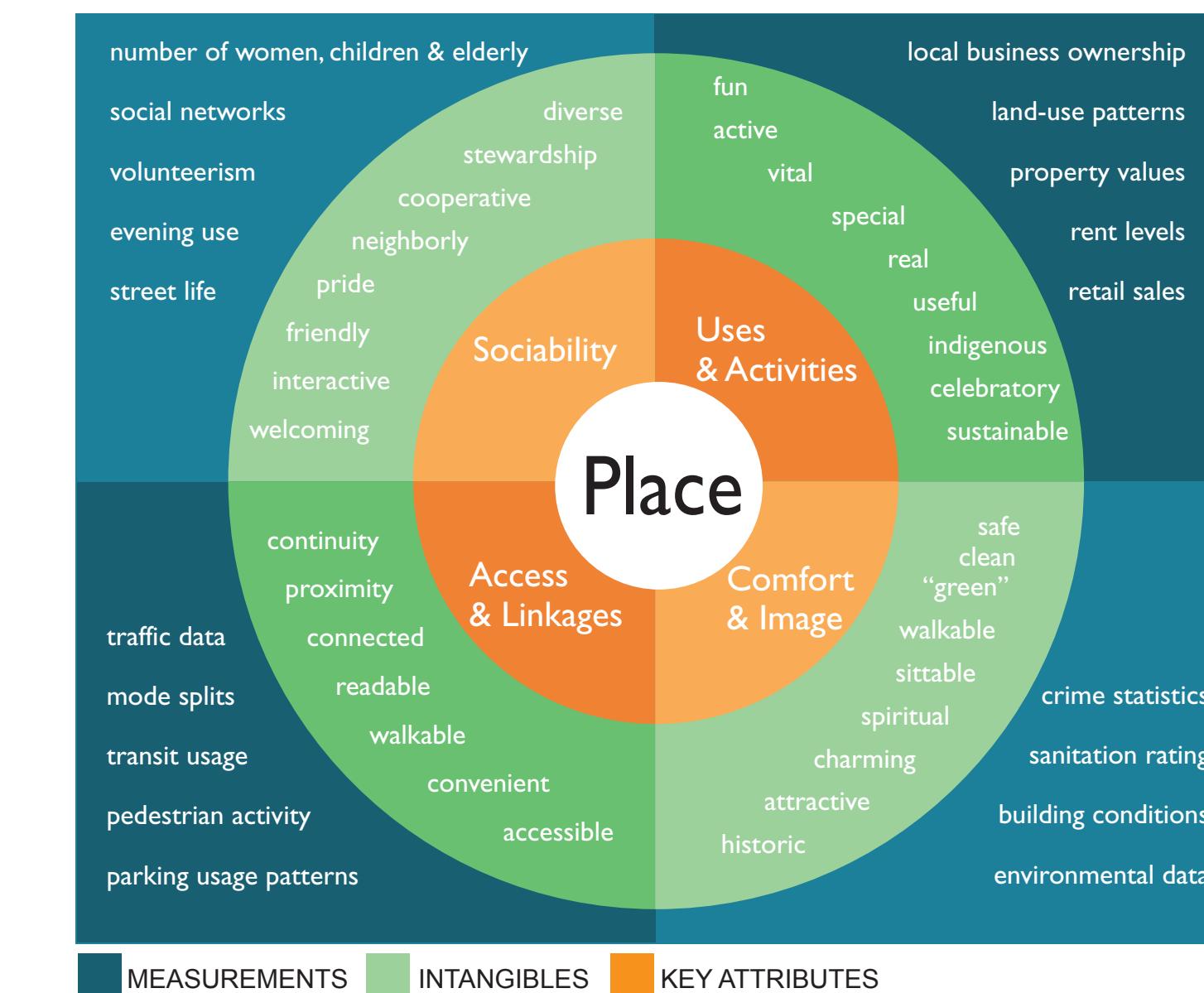
- What **kind of elements** does our urban scenario have ?
- How can we **respond to trends** affecting the planning area ?
- How can we reverse decline and let **potentials unfold** ?
- What **type of intervention** is needed to improve the area ?
- How can we **strengthen other dimensions of sustainability** (social, economic, cultural, environmental, governmental) ?

PLACE GAME



Size of group:	20 – 40 people
Required space:	planning area + inside workspace with tables
Material:	Guideline for each participant, flip-charts, pens, post-its
Time frame:	up to 1 day
Outputs:	long- and short-term goals, start of Local Support Group

- Community is the expert
- Mix „daily users“ with new initiators, local government and developers – **breaking down barriers**
- Bringing people together to take **ownership**, create their own places
- Planning area is divided into **smaller areas**
- Come up **with long-term and short-term solutions**



Download the place game: https://s3.amazonaws.com/aws-website-ppsimages-na05y/pdf/livemem_placegame.pdf

ROLE PLAY

Size of group:	4-8 persons
Required space:	workspace with tables and walls
Material:	Handout describing roles, maps of the proposed urban strategy, large-scale model, posters, sketching paper, material to build models, pens
Time frame:	90 min + 30 min discussion time
Outputs:	Poster with feedback from different stakeholders

- Interactive tool, offers discussion based on **different perspectives**
- Each participant is assigned the **role of a fictive stakeholder**
- Either during creative design workshops or during feedback workshops
- Benefits **feedback workshops for suitable testing**



FILIP, 42

Single dad, one child (3,5 years), resident of the area

NINA, 28

candy shop owner in MB, low income, car-user

PETAR, 62

Shoe shop owner in Sremska, two employees, no car

KRISTINA, 35

Office worker, higher education, uses bus every day

EVA, 85

Pensioner, resident of MB, was born in the area, rollator

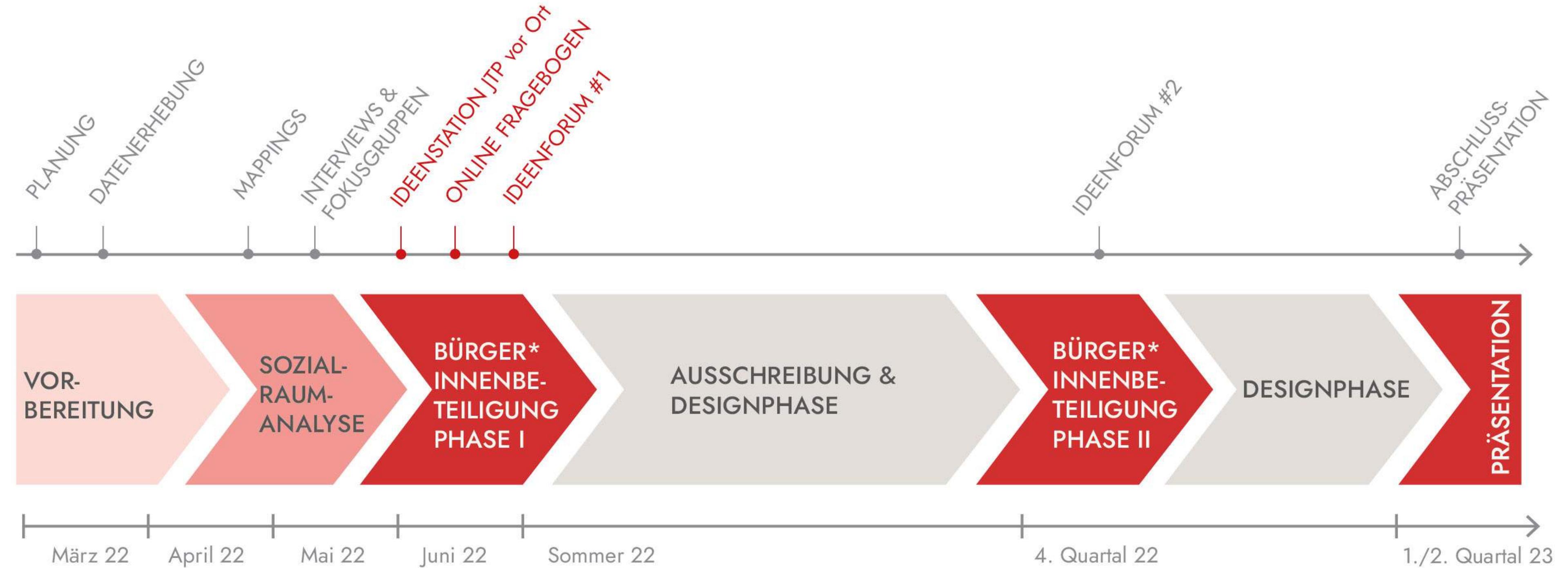
DARKO, 16

Student in Skremska, commutes by bus every day



PARTICIPATORY URBAN DEVELOPMENT JULIUS-TANDLER-PLATZ - VIENNA

1 Ablauf des Beteiligungsprozesses



2 Ergebnisse der Sozialraumanalyse

Der Julius Tandler-Platz am Alsergrund

Fläche des Bahnhofsvorplatzes: ca. 5.000 m²
zentraler Verkehrsknotenpunkt
mehr als 20.000 Nutzer*innen täglich



Quelle: eigene Darstellung

2 Methodik

Quantitative Analysen

- Auswertung soziodemografischer Daten der Stadt Wien
 - Aufarbeitung in Karten und Diagrammen

Qualitative Analysen

- Bestandaufnahme der Erdgeschoßzone
- Vor-Ort-Begehungen und Aktivitätenkartierung
- Erfassung der relevanten Akteur*innen aus dem Umfeld
- Interviews und Workshops mit relevanten Akteur*innen

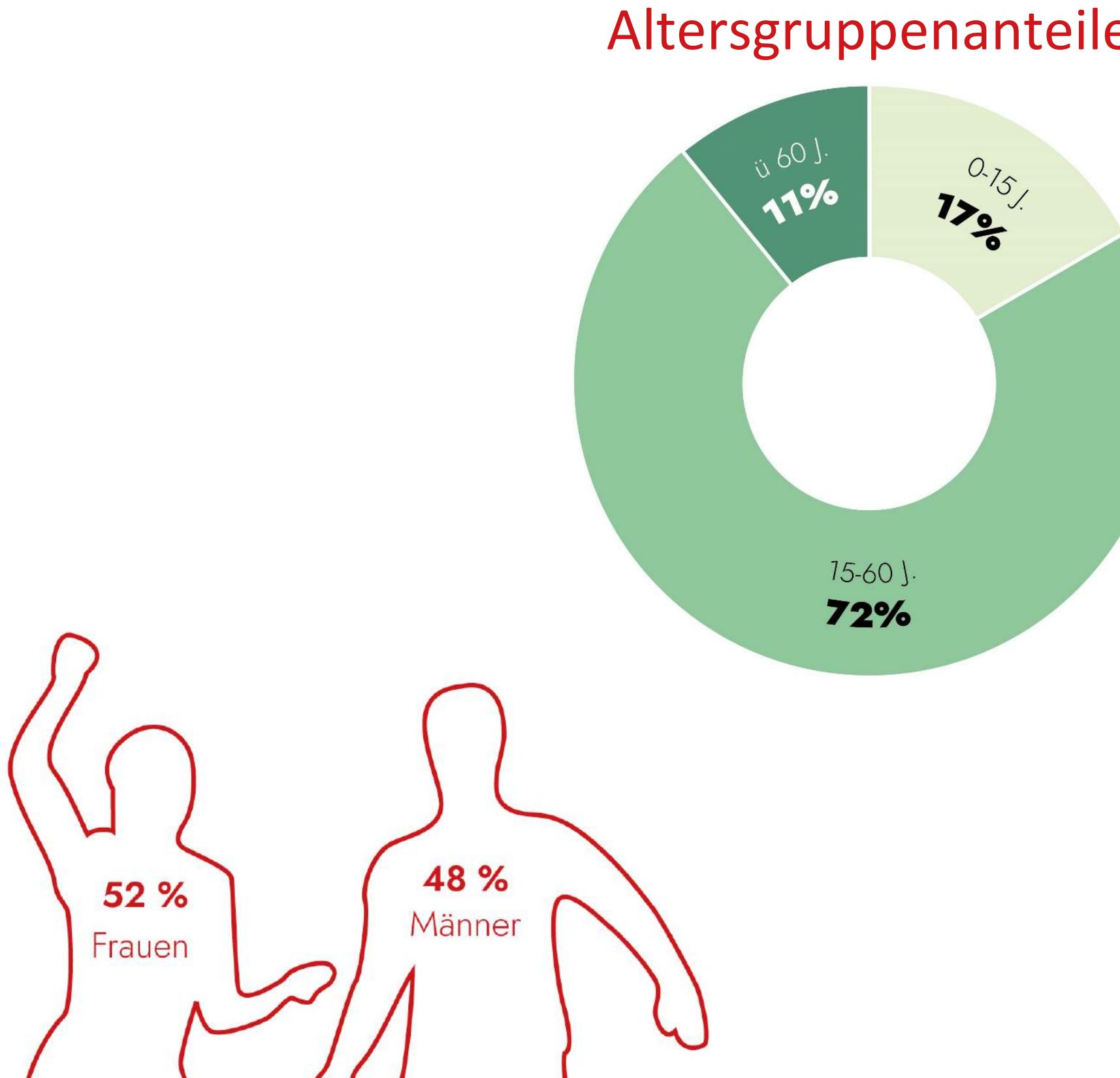
Das Untersuchungsgebiet



Quelle: eigene Darstellung



Bevölkerungsdichte & Altersstruktur



Bevölkerungsdichte
18.404 EW/km²



Quelle: Daten der MA 18 (2020)

Bildungsgrad & Arbeitslosigkeit

Arbeitslosenquote



Untersuchungsgebiet: 7,2 %

Wien: 12,7 %

Bildung



Untersuchungsgebiet



Wien

- Pflichtschule
- Lehre + BMS
- Matura
- Hochschule

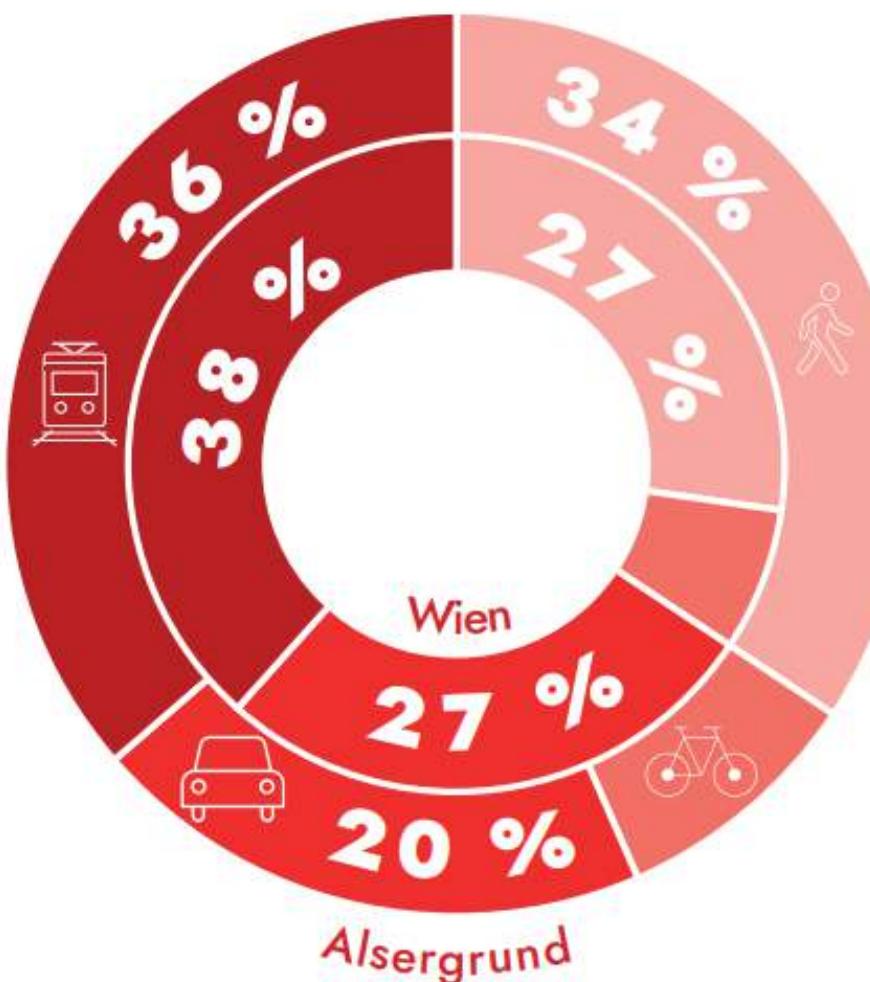


Quelle: Daten der MA 23 (2020)



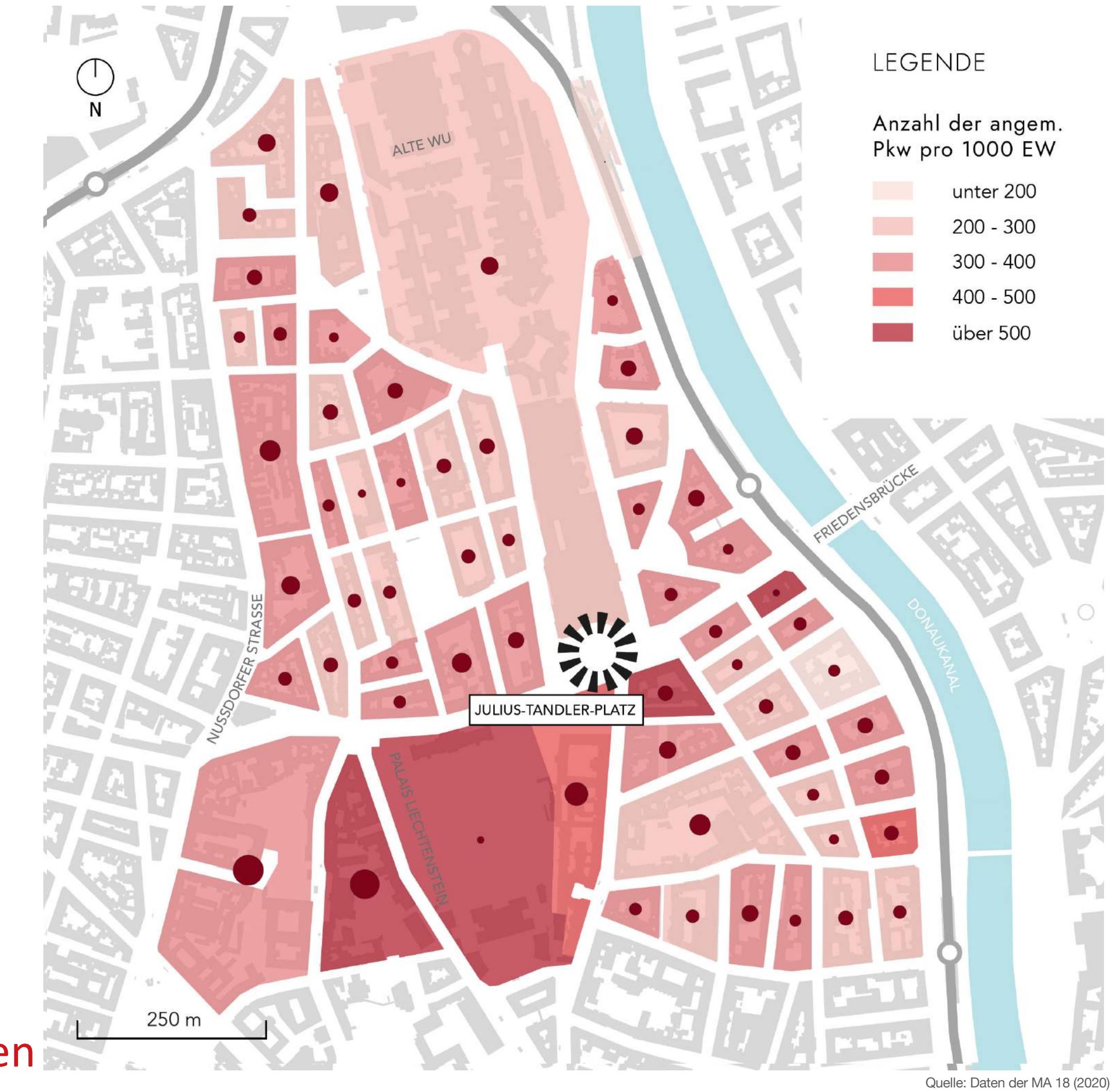
Mobilität

So bewegt sich der Neunte



Quelle: Daten der MA 18 (2021)

PKW pro Einwohner*innen

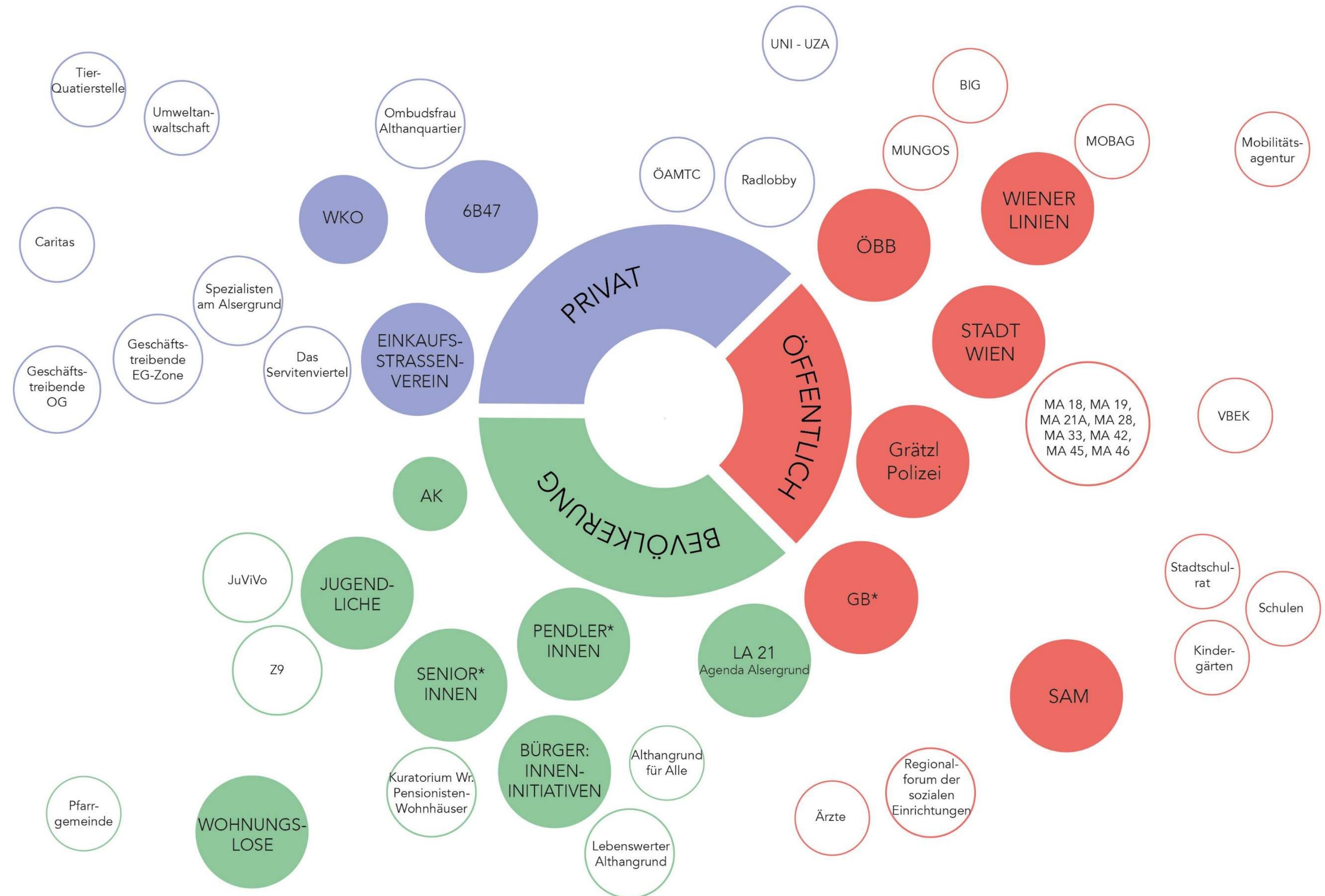


Quelle: Daten der MA 18 (2020)

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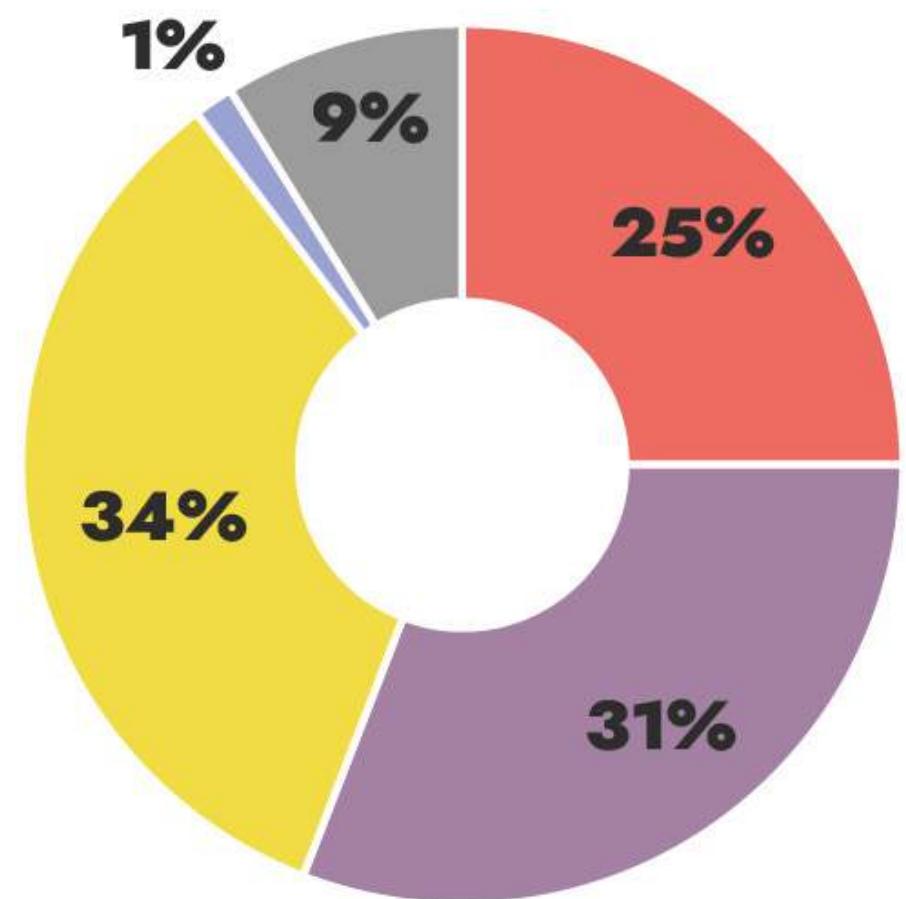
Akteur*innen

- 14 Gespräche mit relevanten Akteur*innen



Geschäfte und Betriebe

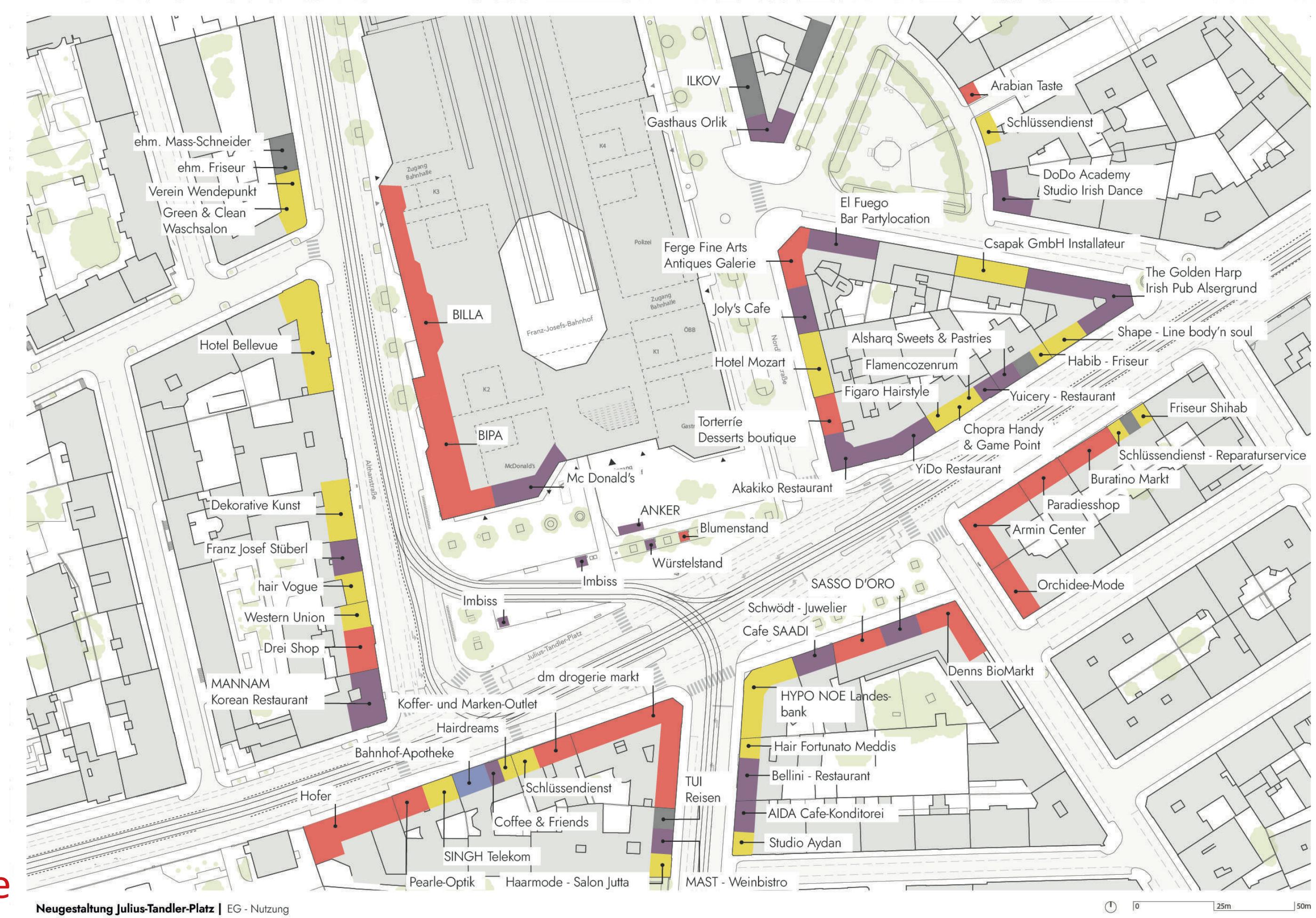
Branchenanteile im EG



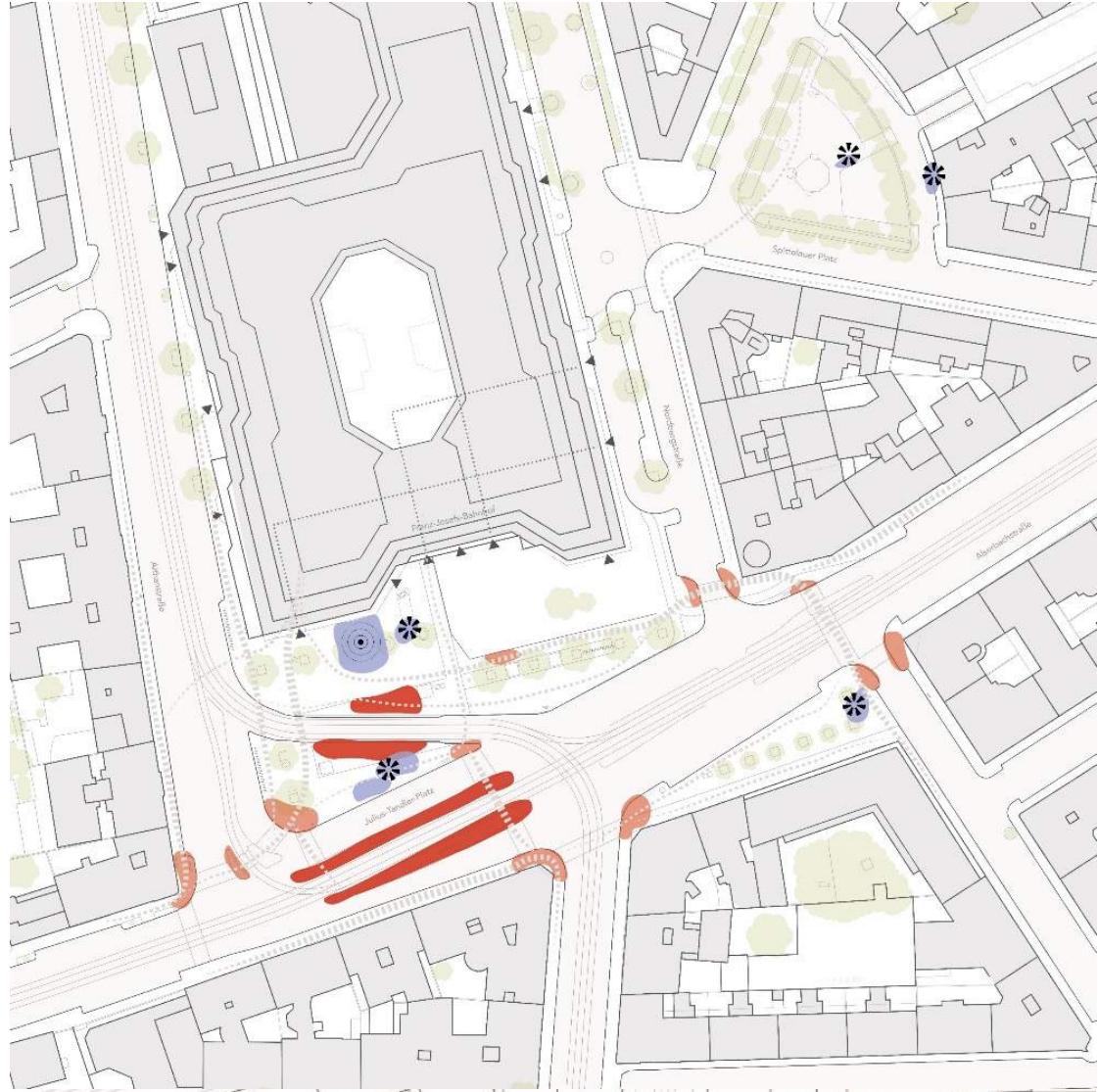
LEGENDE

- Handel
- Gastonomie
- Dienstleistung
- Med. Versorgung
- Leerstand

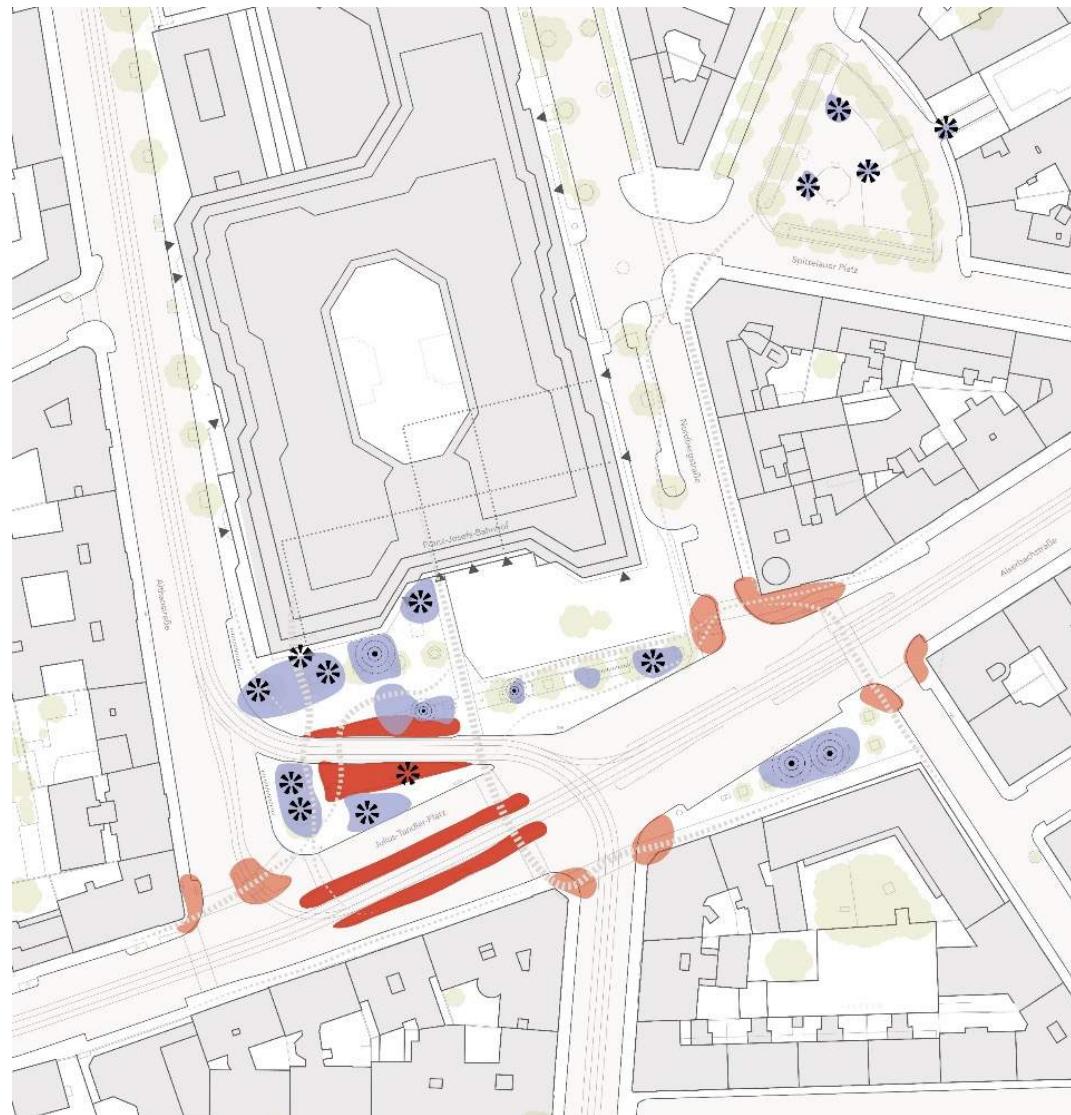
Erdgeschoßzone



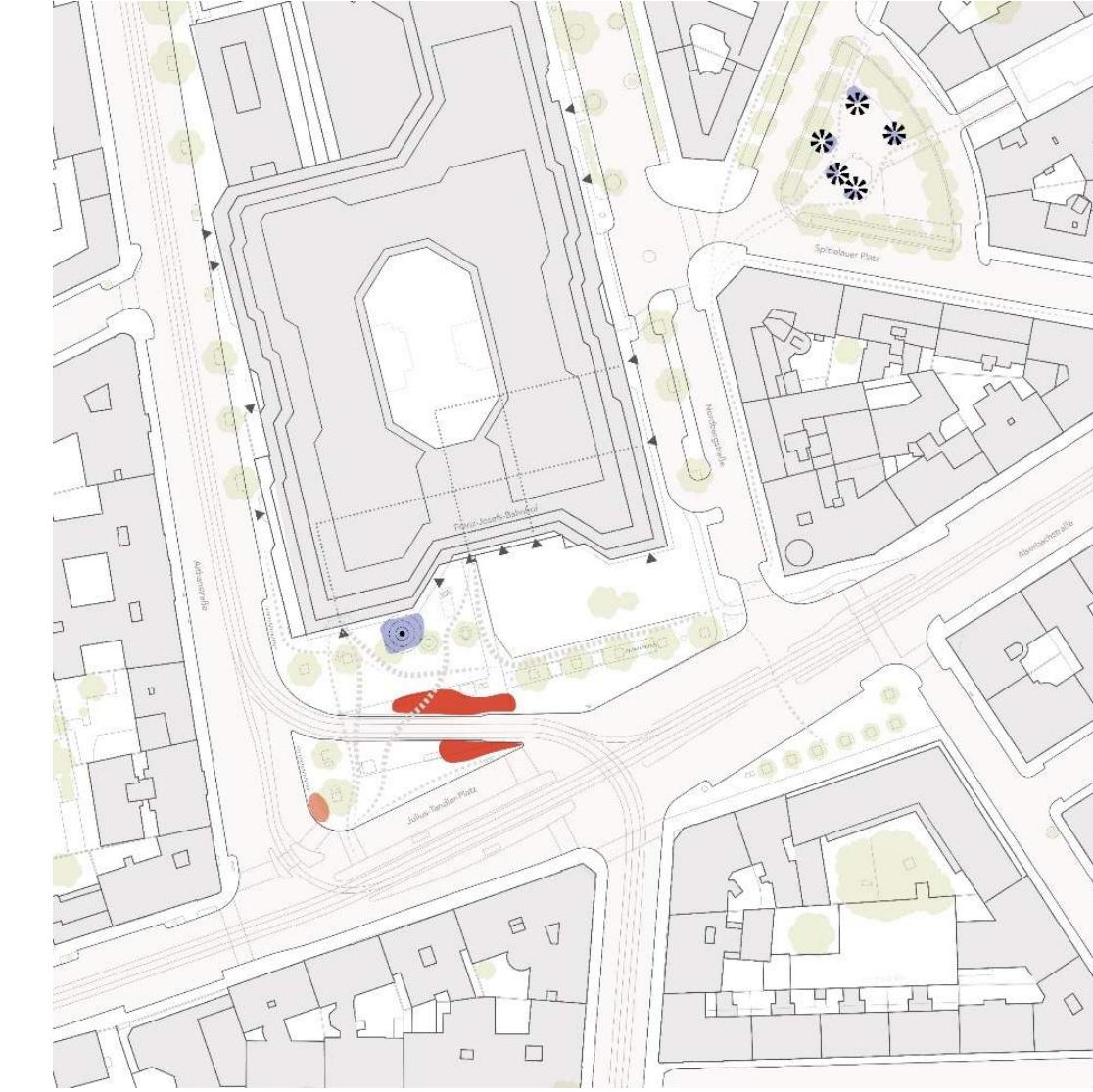
Aktivitäten am Julius-Tandler-Platz



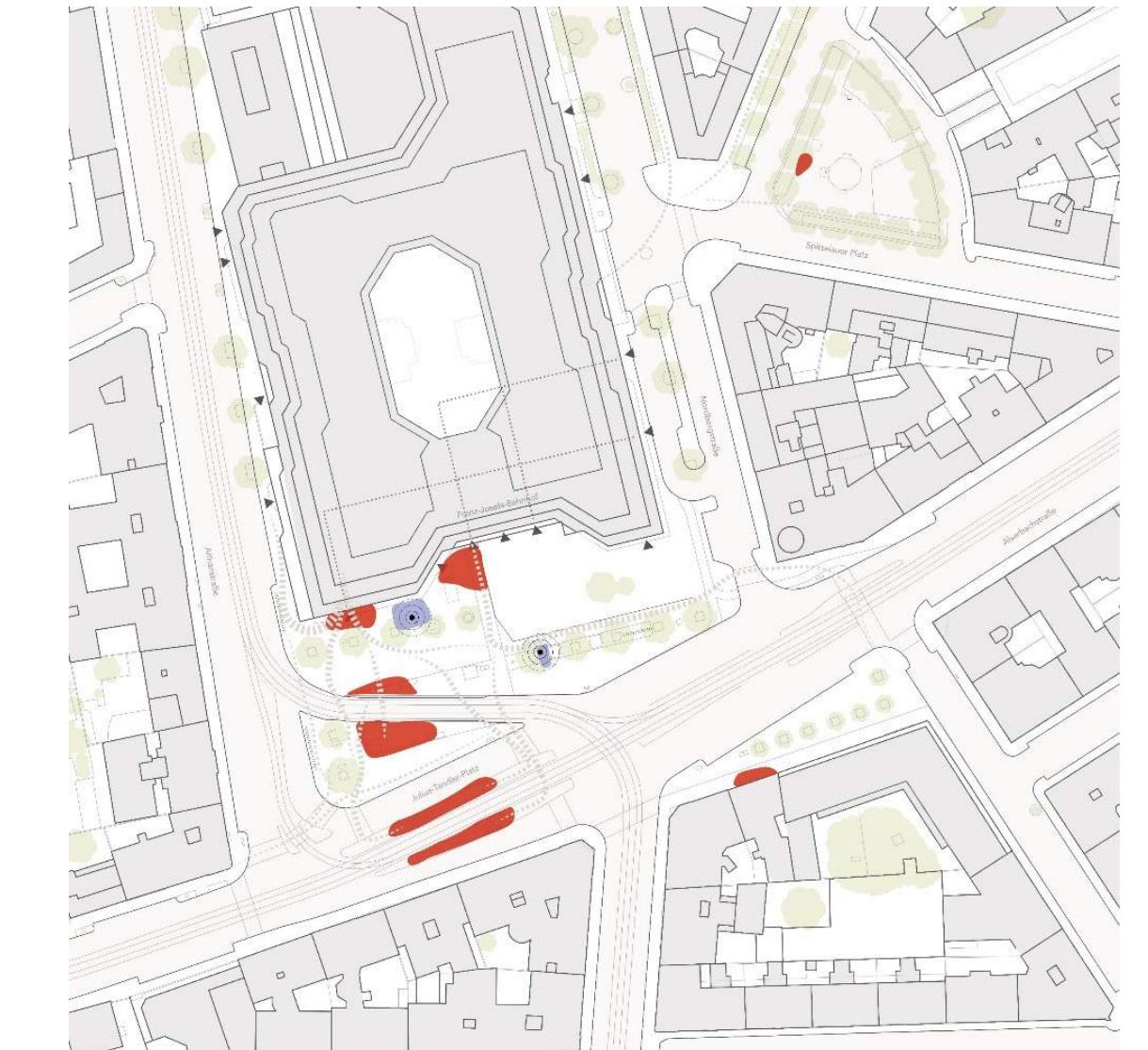
Morgens an einem sonnigen Tag



Mittags an einem sonnigen Tag



Nachts bei klarem Himmel



Sonntags an einem regnerischen Tag

LEGENDE

- Hauptwegeverbindungen
- Wegeverbindungen



- Wartebereiche je nach Wartedauer
- Aufenthaltsbereiche



- Kommerzielle Aufenthaltsbereiche
- Nichtkommerzielle Aufenthaltsbereiche

2

Ideenstation Julius-Tandler-Platz

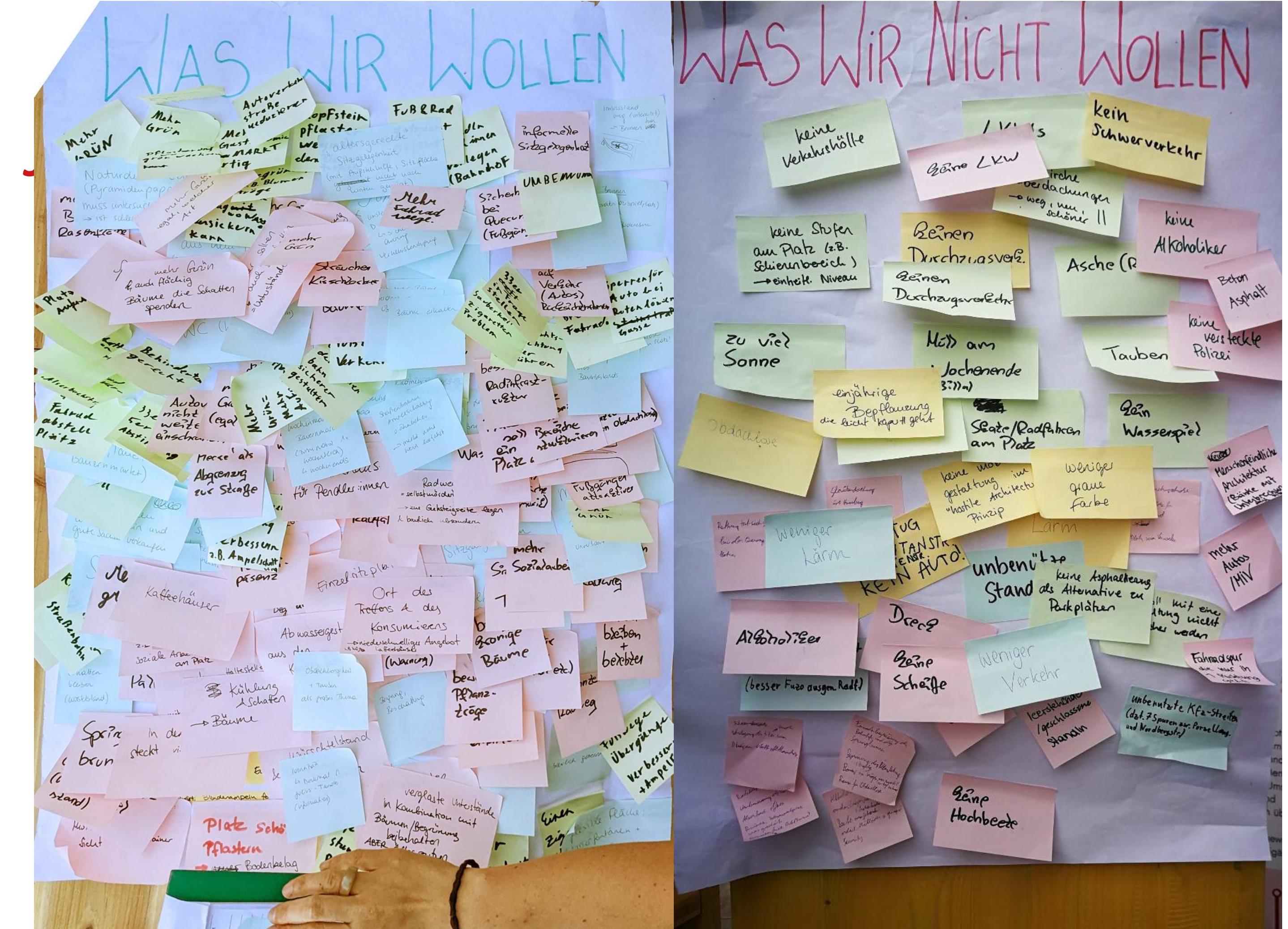
- An 3 Tagen vor Ort
- Rund 40 Gesprächsstunden mit Anrainer*innen und Passant*innen
 - Ca. 300 Interaktionen



2 Ideenstation

Julius-Tandler-Pla

- Über 800 Ideen und Statements
 - Was wir wollen?
 - Was wir nicht wollen?



2

Ideenstation Julius-Tandler-Platz

- Aktivitäten-Karte:
 - Was wollen wir am Julius-Tandler-Platz machen?



2 Ideenstation

Julius-Tandler-Platz

- Emotional Mapping:
 - Hier halte ich mich gerne auf.
 - Hier wünsche ich mir Veränderung!
 - Hier gefällt's mir nicht.



2

Ideenstation Julius-Tandler-Platz

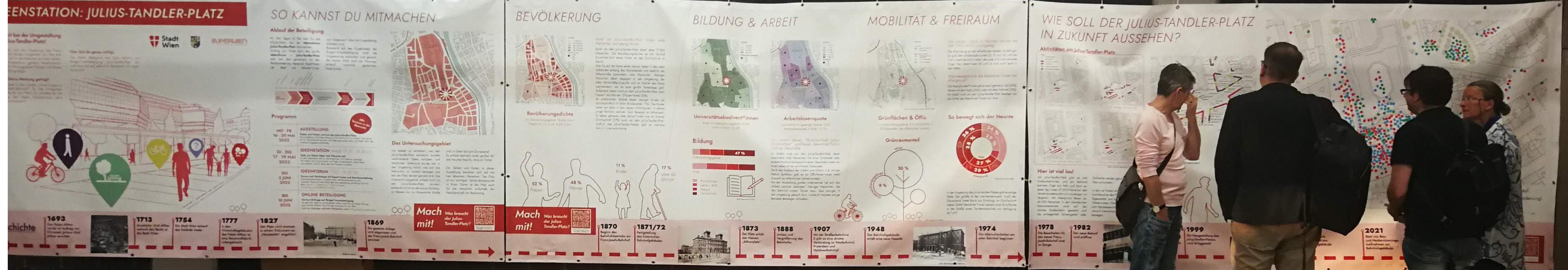
- Workshops und Spaziergänge mit ausgewählten Zielgruppen:
 - Jugendliche
 - Senior*innen
 - Wirtschaftstreibende
 - Menschen mit Behinderung
 - Bürger*inneninitiative



FORUM JULIUS-TANDLER-PLATZ



FORUM JULIUS-TANDLER-PLATZ



WE SOLL DER JULIUS-TANDLER-PLATZ IN ZUKUNFT AUSSEHEN?

Aktivitäten am Julius-Tandler-Platz

... wird mit
... ist sehr gut.
... und am
... internationale
... sind auch ganz in
... wohnen*innen am

auch gerne zu Fuß (39%),
der mit dem Fahrrad (10%).
Am Julius-Tandler-Platz besitzen nur
ca. 10% der Menschen ein Auto.

sich der Neunte



Der Umgebung des Julius-Tandler-Platzes gibt es einige
Parks. Der größte ist der Lechnerseepark. Auch der
Platz ist ein Raum zur Erholung. Im Durchschnitt
liegt auf dem Platz pro Jahr ca. 100.000 Menschen.
Zwischen den Parks und dem Platz befindet sich
eine Grünfläche von ca. 10.000 m².

FORUM JULIUS-TANDLER-PLATZ



Erdgeschosszone

Im Erdgeschoss wird viel geschäftigt. Es gibt Geschäfte und Gastronomiebetriebe. Das zieht auch viele Menschen ins Grätzl. In den oberen Stockwerken gibt es außerdem besonders viele Ärzt*innen.

Was meinst Du?

Hier siehst Du eine Karte des Julius-Tandler-Platzes und seiner Umgebung. Welche Orte gefallen Dir besonders gut? Wo wünschst du dir Veränderungen? Und wo hättest du dich nicht so gerne auf?

Hier ist viel los!

An Julius-Tandler-Platz gibt es drei Straßenbahnenlinien und am Bahnhof

kommen Züge aus Nah und Fern an. Am Tag nutzen 20.000 Menschen denkehrsknotenpunkt zum Umsteigen. Im Vergleich: Am Alsergrund leben ca. 30.000 Menschen. In den überdachten Hofsäulen wird auf die U-Bahn gewartet und Wartebereiche erkennen und auch, wie sich Menschen zu Fuß über den Platz bewegen.

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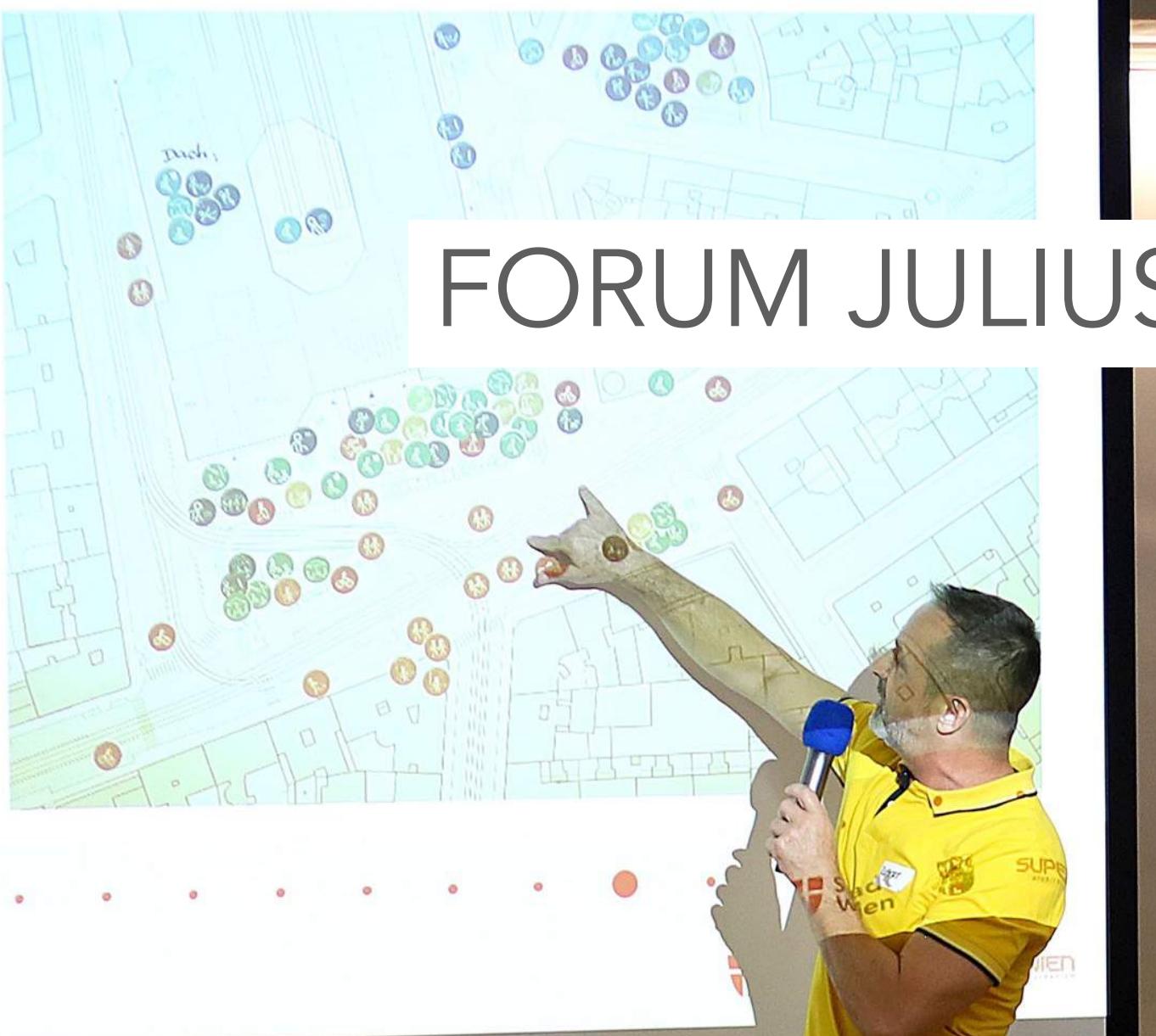
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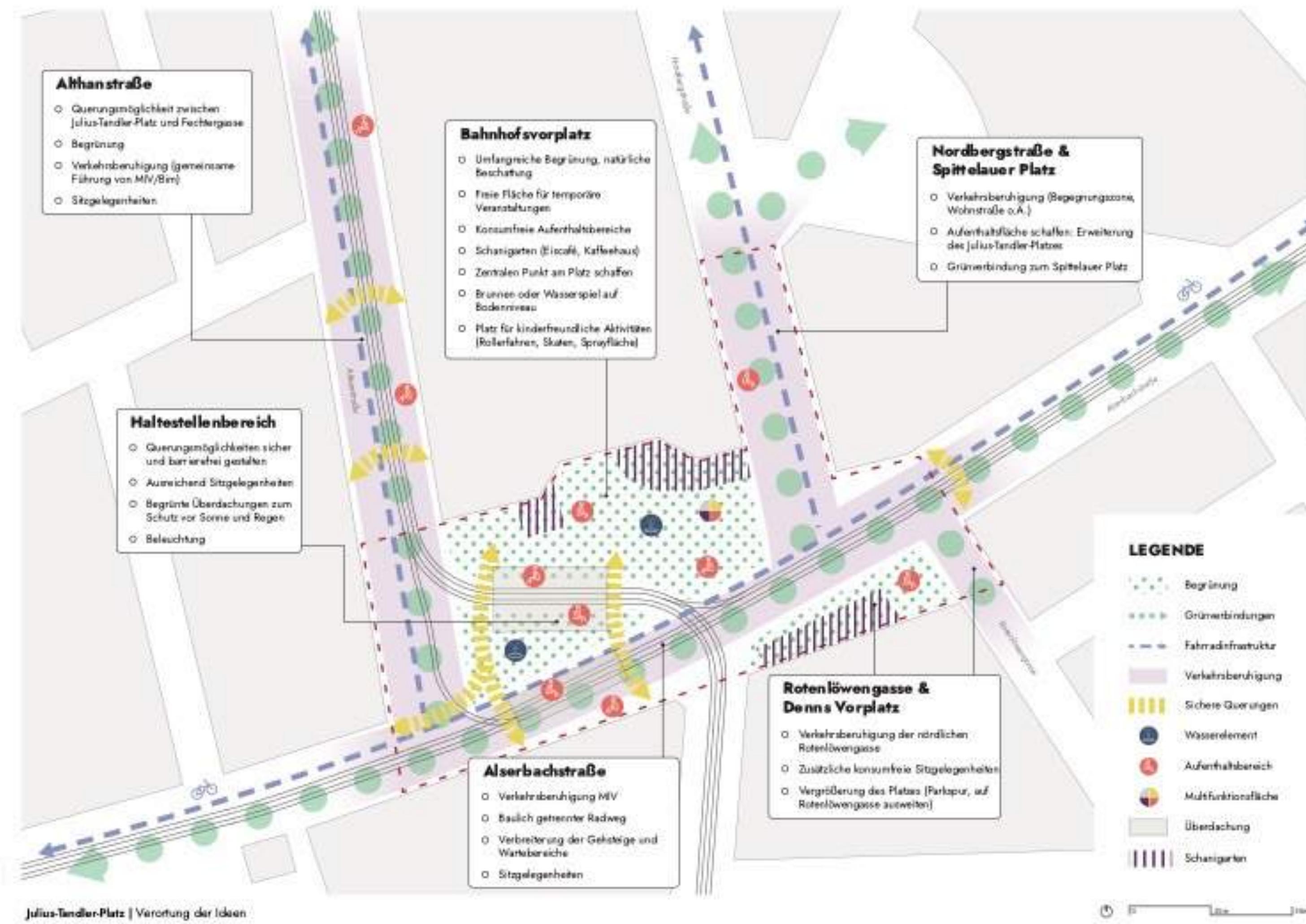
2014

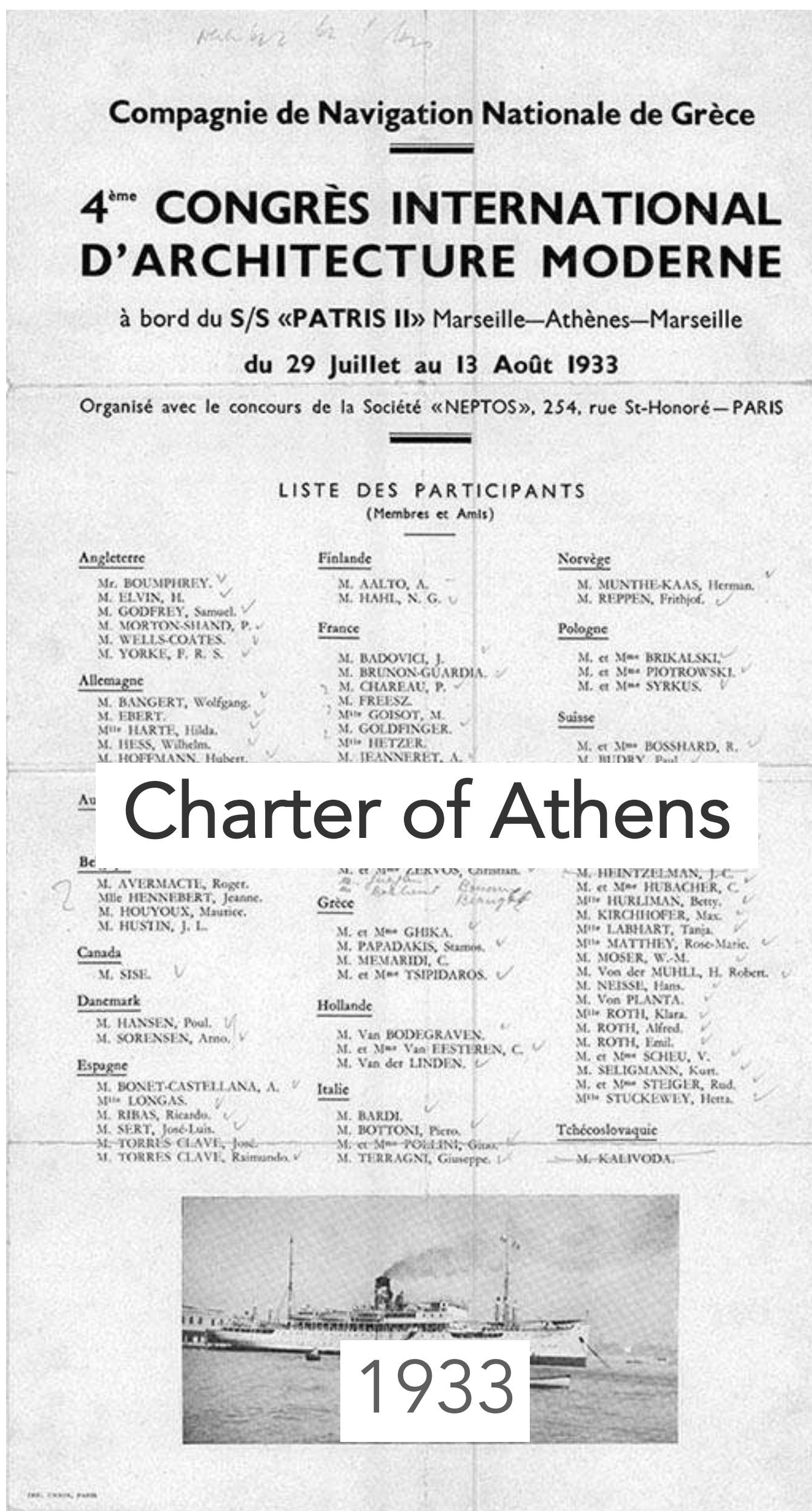
2 Ideenstation Julius-Tandler-Platz

- Aktivitäten-Karte:
 - Was wollen wir am Julius-Tandler-Platz machen?



ANHANG C - VERORTETE IDEEN







www.superwien.com

2022